

5/31/13

To whom this may concern,

This letter is to recognize Genna Hines. I am the owner of the Fly By Coffee House. I was in need of a new credit card merchant, and Genna was one of the sales representatives that set me up with an account with Frontline.

Before changing to Frontline I was using the Square app on the company cell phone. Square was not secure and I was always having issues with the card reader. Frontline was able to find the cheapest and most secure way for me to accept credit cards. Frontline sales representatives are just a phone call away. It was very difficult to get ahold of a representative at Square.

Genna was friendly and had great customer service. Genna was very clear and made it easy to understand how the system works. I would recommend Genna and Frontline to any business needing a card merchant. It is the safest and cheapest service that I have found.

Respectfully,  
Kimberly Porter